

I. General

Tipico is committed to the protection of personal data of customers, suppliers and other partners.

This privacy statement applies to the processing of personal data of suppliers and other business partners. The privacy policy relating to the processing of data of our betting customers and affiliates can be found on our websites (e.g.: www.tipico.com; www.tipico.de).

Personal data refers to data concerning the personal or material circumstances of an identified or identifiable individual. This may include amongst others a person's name, address, telephone number and date of birth, but also a copy of your ID card or financial data. For the purposes of this Privacy Statement, when we refer to your personal data, this includes all personal data, including employee data, shareholder data, data of subcontractors and their employees, which you transfer to us.

This Privacy Statement provides details on whether your personal data is collected, processed and retained by Tipico and how this is done.

Whenever Tipico collects, processes and retains your personal data, the Tipico group company or affiliate which is your contract partner, will act as data controller, unless otherwise agreed.

Our data protection practices comply with all applicable data protection legislation, including the provisions of the European General Data Protection Regulation, and any other European or national legislation we may be subject to.

This Privacy Statement may be subject to modification from time to time, notably in the event of changes to legislation, the introduction of new laws or revision or expansion of our offering. Any changes will be published on our website. We therefore recommend that you check the Privacy Statement regularly.

II. How Tipico uses and retains your data

We shall only collect and use your personal data to comply with a legal obligation which we are subject to (e.g. identification obligation);

If we feel we have a legitimate interest to do so that is not detrimental to the right to privacy of the data subject.

Your personal data will be treated as strictly confidential. We shall only retain your personal data for the length of time necessary for the intended purpose of data collection or for as long as legally required.

III. To whom Tipico may transfer your data

Your personal data will not be forwarded to a third party unless expressly stipulated in the terms of this Privacy Statement.

Your personal data may be shared with other companies of the Tipico group. We may also share personal data with third party service providers with whom Tipico has a contractual relationship and who provide part of the services requested by you on behalf of Tipico. In addition, we may also be required to share your personal data with authorities or other competent bodies as a result of a legal obligation to which we are subject, to detect or prevent fraud or to safeguard the interests of Tipico's personnel.

Where we share your personal data with third parties, we shall take all reasonable precautions to ensure that these third parties respect the same privacy standards as Tipico.

We only transfer data to states outside the European Economic Area provided the recipient guarantees a standard of data protection comparable to that in place in Europe.

IV. KYC and credit score checks

If we are legally obliged to do so or have a legitimate interest, we request Due Dilligence / KYC documents from you and process them. We also reserve the right to consult due diligence risk information service providers.

In particular, we reserve the right to perform due diligence / KYC and credit score checks with the aid of, amongst others, the following companies: SCHUFA Holding AG, Kormoranweg 5, 65201 Wiesbaden (www.schufa.de), Germany); Reuters Limited, 30 South Colonnade, Canary Wharf, London E14 5EP, United Kingdom. To do so, we transfer the personal data provided to the above-listed companies.

The companies can save the request themselves and save the circumstance of the request and process it for their own purposes. Tipico will only consult such providers who guarantee an appropriate level of data protection. Further details can be obtained from the respective providers.

The data we receive from them will serve as a basis for our decision on whether to establish, conduct or terminate the contractual relationship.

V. Your rights

Any data subject has the right to:

- request a copy of their personal data;
- rectify their personal data;
- request erasure of their personal data;
- request the restriction of processing of their personal data;
- object to the processing of their personal data;
- withdraw their consent at all times (e.g. unsubscribe to our newsletter);
- receive their personal data in a structured, commonly used and machine-readable format and/or have it transmitted to another data controller.

All requests, complaints or queries may be addressed to Tipico to the email-address mentioned in section VII. We will consider any requests, complaints or queries and provide you with a reply in a timely manner. You can also file a complaint with the competent Data Protection Authority should you not be satisfied with the way in which we handle your personal data.

VI. Data security

Tipico is certified according to the DIN ISO/IEC 27001:2013 standard. Technical and organisational measures are used to protect your personal data from unauthorized access by third parties, disclosure, alteration, destruction or loss during its collection, processing and retention. This level of protection cannot, however, be extended to communication by email and we recommend that you send all confidential data by normal post.

VII. Contact for matters of data protection

For any privacy issues you may have or to obtain further data on our data processing activities, please contact our Data Protection Officer:

Data Protection Officer of the Tipico Group
Jan Maarten Willems
Portomaso Business Tower
4011 St. Julian's, Malta
Email: dpo@tipico.com
Fax: +356 25 707 099

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